

Test: Tourist technician

Level: B1

1. Complete the text with one word. Choose from the box below.

10 points

workplace	qualifications	well	cover letter	CV
interested	meeting	job interview	well	

If you want to (1)_____for a new job you need to write your CV and enclose it to your (2)_____. This is a letter where you write why you are the perfect person for this position.

Your (3) _____ should contain some of your personal data and your (4)_____. After sending your application you have to wait for a reply from the employer. If they are (5) _____ in you, they may call you in for a (6) _____. This is a formal (7) _____ which usually takes place at your future (8) _____.

At the interview the manager asks (9) _____ from you. These are connected to your knowledge of the job. If you do (10) _____ on the interview, you can soon start your new job.

2. Put the sentences of the job interview into order.

4 points

- a. 1. So, tell me a bit about yourself, John. Where did you work?
- b. _____ To tell you the truth, I was a little bored at my last workplace. That couldn't give me any new experience and I need new ones. That's why I want to work here.
- c. _____ That's great. Next, how about your greatest weakness?
- d. _____ Sure! I worked at Ryan's Sports Hotel in Orlando. I was an assistant tour guide.
- e. _____ Sure. Thanks for the answer. My last question: why do you want to work here?
- f. _____ I understand. Secondly, tell me about your greatest strength.
- g. _____ Thanks, John. It was nice to meet you. We'll make calls tomorrow to let you know if you will get the job
- h. _____ My colleagues describe me as a people's person. I just love connecting with the public and making their day by giving them the best experience that I can.
- i. _____ People say that I can be *too* enthusiastic sometimes! I sometimes need to give people a bit more time and space.

3. Complete the chart about hospitality from the list below.

6 points

roadside motel	guesthouse	ferry	coach	cruise ship holiday	independent travel	full board
tour guide	travel representatives	organised travel	shopping	travel agent	self-catering apartment	
train	sightseeing	half board	live shows	local transport	youth hostel	

Hospitality					
Accommodation	Catering	Entertainment and leisure	Jobs	Transport	Holiday types
<i>luxury hotel</i>	<i>bed and breakfast</i>	<i>sport</i>	<i>tour operator</i>	<i>plane</i>	<i>package holiday</i>

20/ _____