

GINOP – 6.1.3-17-2018-00033 Nyíregyházi Szakképzési Centrum – Idegen nyelvi készségek fejlesztése Nyíregyházán és vonzáskörzetében

Angol C2 1 1 039 Angol nyelvi képzés KER A1 szinttől C2 szintig

Képzés nyilvántartásba vételi száma: E-001291/2015/C002

VENDÉGTÉRI SZAKTECHNIKUS

LEVEL A2

FELADATLAP

Készítette: Gajdos Zsuzsanna Miléna



Nyíregyházi Szakképzési Centrum
10 Nyíregyháza, Dugonics utca 10-12. Telefon: +36-42-512-371 E-mail:
centrum@nyiregyhazisc.hu <http://nyiregyhazisc.hu>

Nyíregyházi Szakképzési Centrum



SZÉCHENYI 2020

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BEFEKTETÉS A JÖVŐBE

Task 1- Read the following text about English pubs then decide if the statements are True or False.



Public Houses (Pubs)

The word pub is short for public house. There are over 60,000 pubs in the UK (53,000 in England and Wales, 5,200 in Scotland and 1,600 in Northern Ireland). One of the oldest pubs, Fighting Cocks in St. Albans, Herts, is located in a building that dates back to the eleventh century.

Pubs are popular social meeting places. They are an important part of British life. People talk, eat, drink, meet their friends and relax there. Pubs often have two bars, one usually quieter than the other, many have a garden where people can sit in the summer. Children can go in pub gardens with their parents.

Groups of friends normally buy 'rounds' of drinks, where the person whose turn it is will buy drinks for all the members of the group. It is sometimes difficult to get served when pubs are busy: people do not queue, but the bar staff will usually try and serve those who have been waiting the longest at the bar first. If you spill a stranger's drink by accident, it is good manners to offer to buy another drink. Pubs sell soft drinks as well as alcohol. Although most people think pubs are places where people drink alcohol, pubs sell soft drinks (non-alcoholic) drinks too. British people drink an average of 99.4 litres of beer every year. More than 80% of this beer is drunk in pubs and clubs.

Opening Hours: Most pubs are open from 11 to 11.

Pub Food: Nearly all pubs sell pub lunches. One of these is the Ploughman's Lunch which is a great wedge of Cheddar cheese, some bread, some pickle, and an onion. Other typical pub foods are scampi (kind of shellfish) and chips, pie and chips, and chicken and chips.

Are the statements True or False? Circle the correct answer.

- | | | |
|---|------|-------|
| 1. There are 60,000 pubs in England. | True | False |
| 2. The oldest pub in the UK is eleven years old. | True | False |
| 3. Many pubs have an outside area where people can sit. | True | False |
| 4. People stand in lines at the bar. | True | False |
| 5. You can only buy alcoholic drinks in the pubs. | True | False |
| 6. The most popular drink in the pub is the beer. | True | False |
| 7. You can get a drink in a pub after 11 am. | True | False |
| 8. Lunch is served in every pub. | True | False |
| 9. People can order seafood. | True | False |
| 10. Fried potatoes are typical foods in the pubs. | True | False |

Task 2 – Curriculum vitae

a. You would like to apply for a job abroad. You need to send the workplace your English CV. Look at the CV below and complete it with the missing information.

address	bartender	customer	date of birth	drinks	exam
guests	manager	number	studies		

CURRICULUM VITAE

PERSONAL INFORMATION

Name: Kati Piros

1. _____: Kassai út 12, Debrecen, 4028, Hungary

Mobile 2. _____: 0036/20/7182454

E-mail address: katipiros@gmail.com

Sex: female 3. _____: 03/04/2001

Nationality: Hungarian

JOB APPLIED FOR

4. _____

WORK EXPERIENCE

June - August 2019

Waitress - John Bull's pub, Debrecen (Hungary)

Main activities: mix and serve 5. _____, keep the bar area clean, take inventory, provide conversation to 6. _____; Hospitality sector

EDUCATION AND TRAINING

Sept 2017-May 2019

Restaurant 7. _____

Secondary Technical School of Commerce and Hospitality, Debrecen (Hungary)

Basic catering and culinary 8. _____, marketing, economics, IT, English

PERSONAL SKILLS

MOTHER TONGUE

Hungarian

OTHER LANGUAGE(S)

English

Understanding Listening / Reading: B1

Speaking - Spoken interaction / production: B1

Writing – B1

Euro language 9. _____ Level B1 - 2018

JOB-RELATED SKILLS

knowledge of food safety, effective communication, 10. _____ service, problem solving

b. Read the following text and with the information complete the CV below.

My name is Laura Kerek. I live at 10 Aradi utca, Budapest, 1212, Hungary. My mobile phone number is 20/345-9876. My email address is laurakerek@gmail.com and I was born on 15 April 1998. I finished school in 2018. I went to Szamos Mátyás Technical Secondary School in Budapest. It was five years long and I got a Restaurant manager qualification.

I worked as a bartender in Jam Pub for two years in Budapest. I started in July 2018 and left in August in 2020. I mainly mixed and served drinks, took orders and talked to customers. I am a cheerful person, I have good communication skills and I know a lot about the different types of drinks so I really liked that job. I can understand and speak English at B1 level but my writing is only A2 level.

CURRICULUM VITAE

PERSONAL INFORMATION

Name:

Address:

Mobile number:

E-mail address:

Sex: Date of birth:

Nationality:

WORK EXPERIENCE

..... -

Job:

Place:

Main activities:

EDUCATION AND TRAINING

..... -

.....

.....

.....

PERSONAL SKILLS

MOTHER TONGUE

.....

OTHER LANGUAGE(S)

.....

Understanding Listening / Reading:

Speaking - Spoken interaction / production:

Writing –

JOB-RELATED SKILLS

knowledge of

..... personality

..... skills



Task 3 – A motivational letter - Read the following job advertisement.

Position: Food and Beverage Assistant - uk.indeed.com

The Lensbury are recruiting for Full time workers to join their Food and Beverage team. We are looking for someone who is friendly and motivated. We need people who enjoy a fast-paced F&B environment to help serve food and drinks to our guests.

Your day to day:

- Greet each one of our guests with a smile
- Taking and serving food and drink orders
- Laying tables
- Giving our guests the warmest hospitality and ensuring they want to return!

It would be ideal if you have previous experience (1 year preferred) in a bar, café or restaurant.

Salary: £8.91-£10.00 per hour

Schedule: Day shift / Holidays / Night shift / Weekends

Now complete the motivational letter to the position with the words in the box.

advertisement	as	at	cheerful	CV	experience	forward
in	qualification	regards				

From: Lilla Lovas

To: The Lensbury

Subject: Application for Food and Beverage position

Dear Sir/Madam,

I am writing 1._____ response to your job 2._____ for the position of Food and Beverage Assistant.

I have a Restaurant and bar manager 3._____. I worked 4._____ a waitress for one year in a pub.

I have 5._____ in serving drinks, taking orders and talking to customers. I am 6._____ and fast. I can work 7._____ weekends and during holidays.

Please find attached my 8._____ with more information.

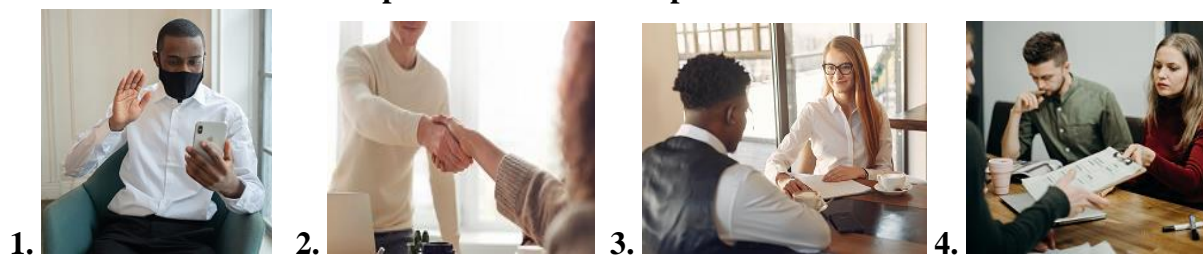
I look 9._____ to hearing from you soon.

Best 10._____,

Lilla Lovas

Task 4 - A job interview

a. Write the number of the picture next to the expression.



1. a. be friendly and smile _____
c. introduce yourself/say hello _____
2. b. hand over your CV _____
d. shake hands _____

b. Match the questions with the answers.

Warm-up questions

1. How are you today? _____
2. Was it difficult to find us? _____
3. The weather is lovely today, isn't it? _____

The interview questions

4. Tell me about yourself. _____
5. What position are you looking for? _____
6. Do you want to work full-time or part-time? _____
7. What did you do every day in your last job? _____
8. What are you good at? _____
9. What would you like to change about yourself? _____
10. When can you begin? _____

Answers

- a. I grew up in a small town. I attended a technical school. I worked in a pub for a year. I enjoy meeting new people.
b. I prefer full-time but I'm open to part-time, too.
c. I need to practise team work because I want to do everything alone.
d. I'm fine, thank you. And you?
e. I'm interested in working as a bartender.
f. I can make the guests feel comfortable.
g. Immediately.
h. No, this restaurant is very well-known.
i. Usually took and served orders, helped customers select food and drinks, prepared tables.
j. Yes, it's wonderful. I love this time of year.

Task 5 – A dialogue - In a restaurant

Look at the pictures and read the words / expressions.



a cup of



a table for two



get the bill



cocktail



lettuce



menu



pay by card



server



sign



white wine

Now complete the dialogue with the words / expressions above.

S: Server G: Guest

S: Good afternoon! Welcome to the restaurant.

G: Good afternoon. We'd like 1. _____.

S: Follow me, please. Here we are. Please, take a seat. My name is Petra and I will be your 2. _____ today. Can I get you something to drink?

G: Two Shirley Temple 3. _____, please.

S: Two Shirley Temples. May I recommend our today's 4. _____? For starter, we have creamy celery soup. The main course is fried pork Brasso style with 5. _____ and garlic yoghurt dressing. Dry, 6. _____ goes well with the dish. I would recommend a bottle of Csopak Riesling. And for dessert we serve chilled rice pudding with forest fruit.

G: What exactly is Brasso style?

S: Bits of pork is fried up and served on a bed of fried potatoes.

G: Sounds interesting. We'll have the menu.

S: Thank you. I'll be right back with your drinks.

Later...

S: Did you enjoy your lunch?

G: Everything was delicious.

S: Would you like 7. _____ coffee? We have espresso, caffè latte, cappuccino.

G: No, thank you. Can we 8. _____, please?

S: Of course. How would you like to pay? Cash or card?

G: I'd like to 9. _____. Here you are.

S: Thank you. Can you 10. _____ here, please? Here's your receipt. Goodbye.

G: Thank you. Goodbye.



Task 6 – Work safety

a. How to wash hands? Put the steps in order.

- _____ Rinse under running water.
- _____ Use warm water and hand soap.
- _____ Dry with a clean towel.
- _____ Wash for at least 20 seconds.
- _____ Scrub the back and front of your hands, between the fingers and your fingernails.

There are rules in the kitchen you have to follow to have a safe work environment.

Match.

- | | |
|---------------------------------------|--|
| 1. Don't put knives into full sink | a. away from stovetops. |
| 2. Don't try to move | b. that contains hot oil or fat in it. |
| 3. If you spill something, | c. on your head. |
| 4. Keep paper or dish towels | d. you carry something hot. |
| 5. Never add water to a pan | e. a burning object to another place. |
| 6. Take off jewellery, | f. as soon as you finish with them. |
| 7. Turn off and unplug appliances | g. cover your feet (no sandals). |
| 8. Walk slowly when | h. where someone could reach in and get hurt. |
| 9. Wear a clean chef's hat or hairnet | i. it could fall into the food. |
| 10. Wear shoes that | j. clean it up. |

1. ___ 2. ___ 3. ___ 4. ___ 5. ___ 6. ___ 8. ___ 9. ___ 10. ___

WORD LIST – A2

1. advertisement	hirdetés
2. application	jelentkezés
3. beverages	italok
4. cash	kézpénz
5. catering studies	vendéglátóipari tanulmányok
6. communication	kommunikáció
7. culinary studies	szakács tanulmányok
8. curriculum vitae (CV)	önéletrajz
9. customer	vevő, vásárló
10. day shift	nappali műszak
11. dessert	desszert
12. economics	közgazdaságtan
13. education	oktatás, tanulmány
14. environment	környezet
15. exam	vizsga
16. full-time	teljes munkaidős
17. greet	üdvözl
18. guest	vendég
19. hand over	átnyújt
20. hospitality sector	vendéglátás ágazat
21. immediately	azonnal
22. introduce	bemutat
23. knowledge	tudás
24. main activities	fő tevékenységek
25. main course	főfogás, főétel
26. menu	étlap



27. mother tongue	anyanyelv
28. night shift	éjszakai műszak
29. offer	felajánl
30. order	rendel
31. part-time	részmunkaidős
32. personal information	személyes információk
33. position	beosztás
34. prefer	előnyben részesít
35. previous	előző, korábbi
36. qualification	végzettség
37. queue	sorban áll
38. receipt	számla, blokk
39. salary	fizetés
40. schedule	beosztás
41. serve drinks	felszolgál italt
42. server	felszolgáló
43. shake hands	kezet fog
44. skill	készség
45. solve	megold
46. spill	kiönt, kiborít
47. starter	előétel
48. training	képzés
49. welcome	üdvözöl
50. work experience	munkatapasztalat

Expressions

51. apply for a job	állásra jelentkezni
52. be good at	jó valamiben
53. get the bill	megkapja a számlát
54. go for a job interview	állásinterjúra megy
55. keep the area clean	tisztán tartani a területet
56. lay the table	megterít
57. take inventory	leltárt készít
58. I'll be right back.	Azonnal visszajövök.
59. May I recommend?	Ajánlhatom....?
60. Take a seat.	Foglaljon helyet.

Felhasznált források

Task 1:

<http://projectbritain.com/pubs.htm> - letöltés ideje: 2021.07.20.

<https://www.pexels.com/hu-hu/foto/varos-ut-piros-utca-3075532/> letöltés ideje: 2021.07.29.

Task 2:

<https://europa.eu/europass/en/create-europass-cv> letöltés ideje: 2021.07.22.

Task 3:

<https://uk.indeed.com/jobs?q=Cafe%20Bar%20Staff&start=60&vjk=c26cef20288f4044>

letöltés ideje: 2021.07.22.

<https://learnenglish.britishcouncil.org/skills/writing/pre-intermediate-a2/an-email-cover-letter>

letöltés ideje: 2021.07.22.

Task 4: letöltés ideje : 2021.07.29.

1. kép: <https://www.pexels.com/hu-hu/foto/besz-el-besz-elgetes-politika-kollegak-8847206/>

2. kép: <https://www.pexels.com/hu-hu/foto/divat-ferfi-kezek-emberek-3184465/>

3. kép: <https://www.pexels.com/hu-hu/foto/ferfi-emberek-no-hivatal-3874035/>

4. kép: <https://www.pexels.com/hu-hu/foto/ferfi-kezek-emberek-no-3205567/>

dialógus – 2021. 07.29.

<https://www.thoughtco.com/example-interview-questions-1210229>

Task 5: letöltés : 2021. 07.29.

Képek

1. <https://www.pexels.com/hu-hu/foto/hajnal-muveszet-koffein-kave-312418>

2. <https://www.pexels.com/hu-hu/foto/etterem-par-romantikus-rud-4255484/>

3. <https://www.pexels.com/hu-hu/foto/etterem-ferfi-emberek-no-5332481/>

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4. <https://www.pexels.com/hu-hu/foto/megfuzas-nyar-alkohol-koktel-6542727/>
5. <https://www.pexels.com/hu-hu/foto/elelmiszer-salata-egeszseges-zoldsegek-1352199/>
6. <https://www.pexels.com/hu-hu/foto/etlap-etterem-par-kez-4255387/>
7. <https://www.pexels.com/hu-hu/foto/etterem-kezek-emberek-kapcsolat-3907161/>
8. <https://www.pexels.com/hu-hu/foto/etterem-no-toll-dolgozo-3801451/>
9. <https://www.pexels.com/hu-hu/foto/alairas-dokumentum-iras-jel-48148/>
10. <https://www.pexels.com/hu-hu/foto/alkohol-rud-ital-pohar-3171735/>

Task 6

<https://web.uri.edu/4h/files/Kitchen-Safety.pdf> letöltés ideje: 2021.07.31.